## ,QIRUPDWLORDO,WDDO,3GURFHW/K/HLO,5J9&DW \$JXLGHIRU9HWDHFWLD,FDHW.BOQG9HWHULO,DU\3UDFWLWLR(

+RZ ZH XVH FOLHQWDQQRRPUSRDDWKR8Q 'DWD 3URWHFWLRQ /

:KDW \RX SUDPOYGLGRHXU UHVSR&QOYLLEEQOVLSWHLUHWRQDODDEIDVODQGVXFK DVDGGUHWVSURYLLEGXWRUXFOXOOYO'ID WVDH3VUVRRFTURU SVXKUHSRVHVRUHVDUHDVJDQG RWKHUDUHDVJDHQUHDVJDHQHVOVLQLF

, W LHVO OK EL\QX 10 FFRUGDQ'FDHW20L\$WLKR\$W.HFWLRQ / DZ DQG WKH \* HQHUDO 5 HJXOD WRLQB, QQ\JR XDDVV WDKWH8DRQWUHRDDYGHLBISHQJIOR\UWFH36 FOLHQW RI WKHUHIHUUDOW / KH x•

H SXUSBQBVRXQQQVVLO VXFK WLPH DV

WKH\ UHJLVWHU ZLWK XV

7KH ODZ UHTXLUHV WKDW KZIBIYGHKIKMIP5H9D&MDHOGQJHRFXHQW QRW QHFHV\FRQWUDFW VHWWLQJRXW UHVSHFWLYH UROHV DQG UHVSRQVLELLQFOXGLQJZKFFDLQQ6RXQLMGDXFDMOVI WKHRZIDHQLWWUWFBQRRFPISKOKIHQU ULJKVXQGHU WKH\*'35

7KLV GRFXPHQW LQ FRP:16TL61D;WILSRUQLZIQDY6YXXSDSFRVULWFHHQGQEIRWRKDHWLRQ \RX SLUCRHY WR \RXU FOLHQWV UHJDUVGKLRQXJOVGK DHHQWJVGKDLW/DUZHLTVXKLUXHVP ODZ

,I\RXZLVK WR KDYH DRURDI\$PURHIHIPRHQQ\WWUZDLFWWK XVQWDK/\HIQ\#\S\OFHDD\FHXF\R(KRZH\V) WKH SULPDU\ SURWHFWLRQ IRU FOLHQWV VKRIXGDHG WERI WKHWKHP

:KDW/HKRODOQGRXU UHVSR:OKVHLQELWOKLHWE1901KHQW WKHQ HQJDJHV ZLWKSHUVRQDO GDWD ZLOWKDEFFWRDUSGUDRQWFHFWLRQ /DZ DQG WKH \*HQHUDO 5HJXODWILRIKQVGDWD ZH FROOHFFWOLGHLQUMHFLWOWKLHEQLPQVWFMDUDHWOSRQV&RQWUROOHU

:HXVH WKH FOLHQW SHUVRQDOD OG OD WFBRPLSQQRIW OGHWUKWHRF PODQDFBO LQVELOOLQJDQG ZLWK WPKDHUNUH WFRQW HROUWFSOEDOWWWHUDHO HFDU BISSRLQWPHQYDFFLQDWLRQ UHPLQGHUV RU IROORZLQJXS ZLWK FOLHQWV RQSUDFWFLFHHIGLQJ HQYLURQPHQW WKUDDQGLKQGXFWDUWYKRRWOUHDWHXKIDFUKFDGYDQFH DQG HQKDQFH YHFWDHOUDLQHDFDHQOSWWW HHDDQWP HWXKWH RI GLVHDVH

: HLQIRWUKEFED LHQW RIRXU XVH RIRWUKI HELEUR OS DOWND DWOQKGUVERWHUFEKW WUDWLRQ WKURDX JUKO OLHQW 3 UD OQ IGFZ LIWA KWHUFEMHER URKKODUFR W HJEROO LF \

,I \RX KDYH DQ\ TXHULHV RU FRQFHUQV DERXW KRZ WH PDQDJH μ GDWD#UYF DF XN

) XUWKHU UHRTEKOHLMENOQNIMRUPDWLRQ LOR XVUKHS\SHRODOUFFWRLIY \$00 WHK\RXJK JHQHUZDHOZIOO, OG BORMARV LVILSEROVH WKDWIURP WLPH RWIRR WOULL BEHLE FZDHO DPHP DFDGHPLF DVWIDVIX BRBUQFWRQWDFWN\IRRXU WIR ODLVHQW¶LOR RRQUMGDHRWWRGHRWWRGHWDLO FRQWDFW WKNHWPK BIOQGWBRVSDUWLFL-SROXWMIKLBOOR WOWGIS\SHADDKUHFVKH WR XV XQOH